



Terms and Conditions

Effective Date: July 7, 2026

1. Agreement

These Terms and Conditions ("Terms") govern your access to and use of Oradentiq AI, including our website, software, AI services, APIs, applications, and related services.

By using Oradentiq AI, you agree to these Terms.

If you do not agree, you must discontinue use of the Services.

2. Eligibility

You must:

- Be at least 18 years old
 - Have legal authority to enter into agreements
 - Use the Services only for lawful business purposes
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3. Services

Oradentiq AI provides AI-powered software solutions for dental clinics, including but not limited to:

- AI Receptionist
- Appointment Booking
- WhatsApp Automation
- Patient Follow-ups
- Recall Management
- Lead Management
- Review Management
- Analytics
- AI Chatbots
- Practice Automation
- CRM Features
- Reporting
- Workflow Automation

Features may change over time.

4. Account Registration

Users agree to:

- Provide accurate information
 - Keep credentials secure
 - Maintain updated account information
 - Accept responsibility for all activities under their account
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5. Acceptable Use

Users agree NOT to:

- Break any laws
 - Upload malicious software
 - Attempt unauthorized access
 - Reverse engineer the platform
 - Copy proprietary software
 - Use the platform for spam
 - Send fraudulent communications
 - Infringe intellectual property rights
 - Interfere with system security
 - Abuse AI services
 - Generate illegal content
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6. Customer Data

Customers retain ownership of all uploaded clinic and patient data.

By using Oradentiq AI, customers grant us permission to process this data solely to provide the Services.

7. AI Disclaimer

AI outputs:

- Are generated automatically
- May contain inaccuracies
- Should not replace professional judgment
- Should always be reviewed before being relied upon

Oradentiq AI is not responsible for decisions made solely based on AI-generated outputs.

8. Medical Disclaimer

Oradentiq AI is a technology platform.

We do not:

- Practice dentistry
- Provide medical advice
- Diagnose diseases
- Recommend treatments
- Replace licensed healthcare professionals

Dental professionals remain solely responsible for patient care.

9. Fees

Certain Services require paid subscriptions.

Fees may include:

- One-time setup charges
- Monthly subscriptions
- Annual subscriptions
- Additional service fees
- Custom development charges

All fees are payable in advance unless otherwise agreed.

10. Billing

Users authorize recurring billing where applicable.

Failure to make payment may result in:

- Suspension
 - Downgrading
 - Termination
 - Removal of premium features
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11. Refund Policy

Unless otherwise specified in a written agreement:

- Subscription payments are non-refundable.
- Setup fees are non-refundable once implementation has begun.
- Custom development charges are non-refundable after work has started.

Refunds required by applicable law will be honored.

12. Intellectual Property

All intellectual property relating to Oradentiq AI, including:

- Software
- AI Models
- Algorithms
- Designs
- Source Code
- Branding
- Logos
- Graphics
- Documentation
- User Interface
- Content

remains the exclusive property of Oradentiq AI or its licensors.

No ownership rights are transferred to users.

13. Third-Party Integrations

Oradentiq AI may integrate with third-party platforms.

We are not responsible for:

- **Third-party outages**
 - **API changes**
 - **Data losses caused by third parties**
 - **Third-party pricing changes**
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14. Availability

We aim for high service availability but do not guarantee uninterrupted access.

Maintenance, upgrades, or unforeseen events may temporarily affect service availability.

15. Security

Users are responsible for:

- **Strong passwords**
 - **Authorized account access**
 - **Protecting credentials**
 - **Reporting security incidents immediately**
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16. Limitation of Liability

To the maximum extent permitted by law, Oradentiq AI shall not be liable for:

- Lost profits
- Business interruption
- Data loss
- Indirect damages
- Consequential damages
- Special damages
- Punitive damages
- AI-generated inaccuracies
- Third-party failures

Our total liability shall not exceed the amount paid by the customer during the twelve (12) months preceding the event giving rise to the claim.

17. Indemnification

Users agree to indemnify and hold harmless Oradentiq AI, its employees, officers, directors, affiliates, and partners from any claims, damages, liabilities, losses, or expenses arising from:

- Misuse of the Services
 - Violation of these Terms
 - Violation of applicable laws
 - Infringement of third-party rights
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18. Suspension and Termination

We may suspend or terminate accounts if users:

- Breach these Terms
 - Engage in fraudulent activity
 - Violate laws
 - Threaten platform security
 - Abuse AI services
 - Fail to pay required fees
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19. Force Majeure

Oradentiq AI shall not be liable for delays or failures caused by events beyond reasonable control, including natural disasters, government actions, internet outages, cyberattacks, labor disputes, or failures of third-party infrastructure.

20. Governing Law

These Terms shall be governed by and construed in accordance with the laws of India.

Any disputes shall be subject to the exclusive jurisdiction of the competent courts in Surat, Gujarat, India.

21. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

22. Entire Agreement

These Terms constitute the entire agreement between Oradentiq AI and the user regarding the Services and supersede all prior agreements relating to the subject matter.

23. Changes to Terms

We may update these Terms at any time.

Updated versions will be posted on our website with a revised Effective Date.

Continued use of the Services after changes constitutes acceptance of the revised Terms.

24. Contact Information

For legal, contractual, or general inquiries, please contact:

Oradentiq AI

Website: <https://oradentiq.tech/>

Email: krushank@atlanciaworldwide.com