



Refund Policy

Effective Date: July 7, 2026

1. Overview

This Refund Policy explains the circumstances under which refunds may be granted for Oradentiq AI products and services.

By purchasing any Oradentiq AI service, you agree to this Refund Policy.

2. Subscription Fees

Monthly and annual subscription fees are generally non-refundable once the billing period has begun.

Customers may cancel future renewals at any time. Cancellation will take effect at the end of the current billing cycle.

3. Setup Fees

Implementation, onboarding, customization, and setup fees are non-refundable once work has commenced.

These fees cover professional services already performed.

4. Custom Development

Payments for custom software development, integrations, API work, automation, AI model customization, or bespoke features are non-refundable after development has started.

If a project is cancelled before work begins, Oradentiq AI may, at its sole discretion, provide a full or partial refund.

5. Trial Services

If Oradentiq AI offers a free trial, Customers may evaluate the Services during the trial period without charge.

Once a paid subscription begins, normal billing and refund terms apply.

6. Duplicate Payments

Verified duplicate or accidental payments will be refunded after review.

7. Failed Transactions

If a payment is charged but the subscription is not activated due to a confirmed technical issue on OraDentiq's side, the Customer may choose either:

- Activation of the purchased subscription, or
 - A full refund of the affected payment.
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8. Exceptional Circumstances

OraDentiq AI may, at its sole discretion, issue a full or partial refund in exceptional cases, including prolonged service disruptions directly attributable to OraDentiq AI or other extraordinary circumstances.

Nothing in this section creates an obligation to provide refunds beyond those required by applicable law.

9. Chargebacks

Customers are encouraged to contact OraDentiq AI before initiating a chargeback.

Fraudulent or abusive chargebacks may result in account suspension or termination.

10. Refund Processing

Approved refunds are generally processed within 7–14 business days. The time required for funds to appear in the Customer's account depends on the payment provider and financial institution.

11. Changes to This Policy

OraDentiq AI reserves the right to modify this Refund Policy at any time.

Updated versions will be published on the website with a revised Effective Date.

12. Contact

For refund requests or billing questions, please contact:

OraDentiq AI

Website: <https://oradentiq.tech/>

Email: krushank@atlanciaworldwide.com